



Ministerial Diary¹

Minister for Customer Services and Open Data, Small and Family Business

The Hon Steven Minnikin MP

1 February 2025 – 28 February 2025

Date of Meeting	Name of Organisation/s or Person/s	Purpose of Meeting
3 February 2025	Ministerial Staff	Meeting
3 February 2025	Ministerial Staff	Meeting
3 February 2025	Director-General, Department of Customer Services, Open Data and Small and Family Business Ministerial staff	Departmental Meeting
3 February 2025	Government Ministers	Cabinet Meeting
3 February 2025	Hon. Fiona Simpson MP Minister for Women and Women's Economic Security Minister for Aboriginal and Torres Strait Islander Partnerships and Minister for Multiculturalism Ministerial staff	Meeting
4 February 2025	Neil Coupland, President, Greater Springfield Chamber of Commerce Invited guests Ministerial staff	Chamber Breakfast Event
4 February 2025	Santo Santoro, Santoro Consulting (Lobbyist) Maha Sinnathamby, Chairman, Springfield City Groups Raynuha Sinnathamby, Chief Executive Officer Operating Officer Russell Luhrs, Chief Operating Officer Jim Varghese, Director Alissa Lang, Chief of Staff, Customer Services, Open Data and Small and Family Business	Lobbyist Introductory Meeting

¹ Does not include personal, electorate or party political meetings or events, media events and interviews and information contrary to public interest (e.g. meetings regarding sensitive law enforcement, public safety or whistleblower matters).

4 February 2025	Hon. Brent Mickelberg MP, Minister for Transport and Main Roads Ministerial staff	Meeting
5 February 2025	Anurag Rai Director-General, Department of Customer Services, Open Data and Small and Family Business Ministerial Staff	Teams Meeting
5 February 2025	Director-General, Department of Customer Services, Open Data and Small and Family Business Ministerial staff	Meeting
5 February 2025	Dr Ian Opperman, Co-founder, ServiceGen Director-General, Department of Customer Services, Open Data and Small and Family Business Ministerial staff	Teams Meeting
6 February 2025	Raj Mendes, Founder and Managing Director, Customer Experience Company Mike Pratt, Executive Chairman, Customer Experience Company Director-General, Department of Customer Services, Open Data and Small and Family Business Ministerial staff	Teams Meeting
6 February 2025	Damon Reese, Co-founder, ServiceGen Director-General, Department of Customer Services, Open Data and Small and Family Business Ministerial Staff	Teams Meeting
7 February 2025	Government Data and Digital Ministers	Data and Digital Teams Meeting
10 February 2025	Director-General, Department of Customer Services, Open Data and Small and Family Business Ministerial staff	Meeting
10 February 2025	Ministerial staff	Meeting
10 February 2025	Ministerial staff	Meeting
10 February 2025	Government Ministers	Cabinet Meeting
11 February 2025	Director-General, Department of Customer Services, Open Data and Small and Family Business and departmental staff Ministerial staff	Meeting
11 January 2025	Dominique Lamb, Queensland Small Business Commissioner Ministerial staff	Meeting
11 January 2025	Hon. Dan Purdie MP, Minister for Police and Emergency Services, Member for Ninderry Hon. Tony Perrett MP, Minister for Primary Industries, Member for Gympie Graham Park, National President, Shooters Union	Meeting

	Jade Cleaver, Director, Cleaver Firearms Ministerial Staff	
11 February 2025	Ministerial staff	Meeting
11 January 2025	John Swords, Director, Technology One Ministerial staff Director-General, Department of Customer Services, Open Data and Small and Family Business	Meeting
12 February 2025	Members Townsville State Disaster Management Committee Deputy Director-General, Department of Customer Services, Open Data and Small and Family Business and departmental staff Ministerial staff	Meeting
12 February 2025	Cr Mary Brown, Deputy Mayor Hinchinbrook Shire Council Deputy-Director-General, Department of Customer Services, Open Data and Small and Family Business Ministerial staff	Meeting
12 February 2025	Ingham TAFE Small Business information site staff Deputy-Director-General, Department of Customer Services, Open Data and Small and Family Business Ministerial staff	Site visit
12 February 2025	Small businesses, Ingham Deputy-Director-General, Department of Customer Services, Open Data and Small and Family Business Ministerial staff	Site visit
12 February 2025	Mayor Ramon Jayo, Mayor Ingham Shire Council Members, Hinchinbrook Disaster Management Group Deputy-Director-General, Department of Customer Services, Open Data and Small and Family Business Ministerial staff	Meeting
13 February 2025	Heidi Turner, Chief Executive Officer, Townsville Chamber Commerce Deputy-Director-General, Department of Customer Services, Open Data and Small and Family Business Ministerial staff	Meeting
13 February 2025	Heidi Turner, Chief Executive Officer, Townsville Chamber Commerce Janelle Poole MP, Assistant Minister for Community Safety, Defence Industry, Veterans and North Queensland, Member for Mundingburra Adam Baillie MP, Member for Townsville	Townsville Chamber of Commerce Coffee Event

	Deputy-Director-General, Department of Customer Services, Open Data and Small and Family Business Ministerial staff	
13 February 2025	Staff, Queensland Shared Services, Townsville Deputy-Director-General, Department of Customer Services, Open Data and Small and Family Business Ministerial staff	Meet Staff
13 February 2025	Heidi Turner, Chief Executive Officer, Townsville Chamber Commerce Deputy-Director-General, Department of Customer Services, Open Data and Small and Family Business Ministerial staff	Townsville Chamber of Commerce Meeting
13 February 2025	Staff, Sandwich Express, Cannon Park Natalie Marr MP, Member for Thuringowa Deputy-Director-General, Department of Customer Services, Open Data and Small and Family Business Ministerial staff	Small Business Visit
17 February 2025	Hon. Andrew Powell MP Minister for the Environment and Tourism and Minister for Science and Innovation Director General, Department Environment and Tourism and Minister for Science and Innovation	Destination 2045 Regional Consultation Workshop
17 February 2025	Ministerial staff	Meeting
17 February 2025	Director-General, Department of Customer Services, Open Data and Small and Family Business and departmental staff Ministerial staff	Meeting
17 February 2025	Government Ministers	Cabinet Meeting
17 February 2025	Terry Slaughter, Owner, IGA Springfield Lakes Roy Leisk, General Manager, Metcash Queensland Luke Mackenzie, General Manager, Government Relations, Metcash Food Invited guests Ministerial staff	2025 QNN IGA Awards Presentation Event
18 February 2025	Government Members	State Parliament
18 February 2025	Parliamentary Members, Commonwealth Parliamentary Association Meeting	Meeting
18 February 2025	Hon. Tim Mander MP, Minister for Sport and Racing and Minister for Olympic and Paralympic Games Melissa McMahon MP, Member for Macalister	Parliamentary Friends of Golf Event
18 February 2025	Janette Hewson, Chief Executive Officer, Queensland Resources Council (QRC) Invited guests	Networking Event
18 February 2025	Margy Osmond, Chief Executive Officer, Tourism and Transport Forum	Networking Event

	Invited guests	
19 February 2025	Dominique Lamb, Queensland Small Business Commissioner Ministerial staff	Meeting
19 February 2025	Geoff Doo, Chief Commissioner, Scouts Queensland Lance McCallum MP, Member for Bundamba James List MP, Member for Southern Downs Invited guests	Scouting on the Green 2025 Event
19 February 2025	Government Members	State Parliament
20 February 2025	Government Members	State Parliament
20 February 2025	Jon Stewart, Senior Director for Government and Public Affairs, Optus Adam Boidin, Manager, Government Affairs, Optus Doug Johnson, National Director for State Government, Optus Director-General, Department of Customer Services, Open Data and Small and Family Business and departmental staff Ministerial staff	Introductory Meeting
20 February 2025	Nigel Hutton MP, Member for Keppel Ministerial staff	Meeting
24 February 2025	Ministerial staff	Meeting
24 February 2025	Director-General and staff, Department of Customer Services, Open Data and Small and Family Business Ministerial staff	Meeting
24 February 2025	Government Members	Cabinet
25 February 2025	Tanya McDonald, Partner, DPG Solutions (Lobbyist) Robert Burlison, Director of International Corporate Affairs (United Kingdom) Simon Duncan, Senior Manager, International Government Relations (Australia) Director-General and staff, Department of Customer Services, Open Data and Small and Family Business Ministerial staff	Lobbyist – Introductory Meeting
25 February 2025	Director-General and staff, Department of Customer Services, Open Data and Small and Family Business Ministerial staff	Meeting
25 February 2025	Ministerial staff	Meeting
25 February 2025	Luke Achterstraat, Chief Executive Officer, Council of Small Business Organisations of Australia Catherine Donnan, Head of Engagement Council of Small Business Organisations Australia	Boardroom lunch

	Director-General and staff, Department of Customer Services, Open Data and Small and Family Business and departmental staff Ministerial staff Other invited guests	
25 February 2025	Ross Leggett, Chief Executive Officer, Rural and Small Business Financial Counselling Service – Southern Queensland Director-General and staff, Department of Customer Services, Open Data and Small and Family Business and departmental staff Ministerial staff	Meeting
25 February 2025	Ministerial staff	Meeting
26 February 2025	Paul Spiro, Chairman, Brisbane Economic Development Agency Juliet Alabaster, Chief Operating Officer, Brisbane Economic Development Agency Anthony Ryan, Chief Operating Officer, Brisbane Economic Development Agency Director-General, Department of Customer Services, Open Data and Small and Family Business Ministerial staff	Meeting
26 February 2025	Rabieh Krayem, Corporate Advisor, Local News Group Rebecca Young MP, Member for Redlands Assistant Minister to the Deputy Premier and Assistant Minister for Planning, Housing and Better Regulations Deputy Director-General, Department of Customer Services, Open Data and Small and Family Business Other invited guests Ministerial staff	Small Business Lunch
26 February 2025	Catherine Donnan, Head of Engagement Council of Small Business Organisations Australia (COSBOA) Ministerial staff	Roadshow Event
27 February 2025	Director-General, Department of Customer Services, Open Data and Small and Family Business Ministerial staff	Meeting
27 February 2025	Ministerial staff	Meeting
27 February 2025	Ministerial staff	Meeting
27 February 2025	Director-General, Department of Customer Services, Open Data and Small and Family Business and departmental staff Ministerial staff	Meeting
27 February 2025	Director-General, Department of Customer Services, Open Data and Small and Family Business and departmental staff Ministerial staff	Meeting

27 February 2025	Rob Hunter, Chairman, Brisbane Enterprise Board Doug Pye, Executive Director, Brisbane Enterprise Board Ministerial staff Other invited guests	Networking Event
28 February 2025	Hon. David Crisafulli MP, Premier and Minister for Veterans Ministerial staff	Meeting