



## Premier and Minister for Veterans

For reply please quote: *PU/LM – TF/24/21433 – DOC/24/221376*

- 8 NOV 2024

The Honourable Brent Mickelberg MP  
Minister for Transport and Main Roads  
1 William Street  
BRISBANE QLD 4000

1 William Street Brisbane  
PO Box 15185 City East  
Queensland 4002 Australia  
Telephone +61 7 3719 7000  
Email [ThePremier@premiers.qld.gov.au](mailto:ThePremier@premiers.qld.gov.au)  
Website [www.thepremier.qld.gov.au](http://www.thepremier.qld.gov.au)

Dear Minister

*Brent*

Queenslanders have put their faith in us to deliver a fresh start for our great state. As the Minister for Transport and Main Roads, you have a critical role to play and that will come with significant responsibility.

The Right Plan for Queensland's Future is a comprehensive plan that will require discipline, focus and unity to deliver.

Together we will ensure safety where people live, provide health services when Queenslanders need them, respect taxpayers' money, deliver a place to call home for Queenslanders, and drive government to work for the people.

It is my expectation that you will work every day of this term of Government to deliver these priorities for Queensland. As Minister for Transport and Main Roads, you are ultimately responsible for the following Government agencies:

### Your portfolio responsibilities

Department of Transport and Main Roads

I want you to closely align your work every day with the following commitments we have made to Queenslanders.

### Our fundamental commitment to Queenslanders

to restore **safety where you live**

to reinstate **health services when you need them**

to return **respect for your money**

to reimagine **a place to call home**

to redesign **a government that works for you**

I have outlined for each minister the values I want to drive our Government's agenda across the Queensland Government agencies which you have carriage for, these are:

<b>Core portfolio values</b>	
Department of Transport and Main Roads	<ul style="list-style-type: none"> <li>• Deliver the road and transport infrastructure our State requires so that Queenslanders are able to spend more time at home and with their families, and less time commuting.</li> <li>• Closely monitor major projects so they are delivered on time and on budget.</li> <li>• Explore innovative products, modes and delivery options which will drive value for taxpayers and see Queenslanders spend less time on their commute.</li> <li>• Properly maintain road standards and safety through considered ongoing maintenance.</li> </ul>

In addition to the values outlined above, the key portfolio deliverables that should be your priority include the following:

<b>Key portfolio deliverables</b>	
Department of Transport and Main Roads	<ul style="list-style-type: none"> <li>• Publish key performance indicators for government transport services and report on progress.</li> <li>• Make 50-cent fares for the Queensland Translink public transport system permanent.</li> <li>• Investigate improving public transport frequency, reliability and safety to drive extra patronage given the certainty of fare affordability.</li> <li>• Drive delivery of the extensive Transport and Main Roads capital works program of road upgrades to ensure safety for all users.</li> <li>• Hold the Federal Government accountable to the long-standing 80:20 (Cth:Qld) funding contribution for the Bruce Highway and provide a long-term upgrade plan to bring the Bruce Highway up to safety standards by reinstating a Bruce Highway Advisory Council.</li> <li>• Work to deliver the essential transport needs for the 2032 Olympic and Paralympic Games, including any necessary public transport infrastructure across Queensland.</li> <li>• Deliver Cross River Rail with full transparency to Queenslanders and reducing the blowouts perpetuated by the former government.</li> <li>• Drive delivery of the 'Safer Roads, Better Transport' Plan to provide greater transport connectivity and safety for all Queenslanders.</li> <li>• Work with the Minister for Natural Resources and Mines, Minister for Manufacturing and Minister for Regional and Rural Development, on delivering the Country Roads Connect program to deliver sealed roads to increase resilience, maintain productivity and boost the safety of our regional roads.</li> <li>• Conduct a complete review of the proposed stage four extension of the Gold Coast Light Rail project to</li> </ul>

	<p>Gold Coast Airport, with alternative routes and modes of transport considered.</p> <ul style="list-style-type: none"> <li>• Ensure all transport project election commitments are delivered on time and in line with budget allocations.</li> <li>• Work with the Minister for Families, Seniors and Disability Services and Minister for Child Safety and the Prevention of Domestic and Family Violence, to make disability parking permits free, to tackle cost-of-living pressures for Queenslanders with a disability.</li> <li>• Deliver cost-of-living relief to victims of crime by waiving replacement costs of stolen driver’s licenses and number plates.</li> <li>• Work with the Minister for Customer Services and Open Data and Minister for Small and Family Business, to modernise services and prioritise development of a more customer-oriented approach to the delivery of customer facing services across the portfolio, in person, over the phone and online.</li> </ul>
--	--

I will meet with you regularly to discuss progress in implementing these actions.

We all know that many Queenslanders are struggling under significant cost-of-living pressures. In addition to the deliverables listed above, I urge you to identify opportunities to provide long-term cost-of-living relief through structural improvements and prudent oversight for those portfolio areas for which you have carriage for.

It is critical to remember that every decision a minister makes, and all actions taken, must be in the interest of the Queensland public. It is imperative that those decisions and actions should be made without regard to personal, political or other immaterial considerations.

A strong and stable public service creates a strong and stable Queensland. The Queensland Public Service are integral to being able to implement our ambitious and important agenda for the state.

I expect ministers and their staff will engage with chief executive officers and departmental staff with the highest levels of courtesy and respect. I expect you will be an engaged and visible leader for the public servants in your department, both in the central office and the regions, and that you will strongly support your frontline staff in the important work they do.

Your engagement with the Queensland Public Service should always be in accordance with *The Queensland Ministerial Handbook, Ministerial Code of Conduct, Code of Conduct Ministerial Staff Members*, along with ensuring your staff always adhere to the *Protocols for communication between ministerial staff members and department employees*.

It is also important you familiarise yourself with ‘Governing Queensland’ for the suite of policy and administrative handbooks. These documents are available on the Department of the Premier and Cabinet’s website at [www.premiers.qld.gov.au](http://www.premiers.qld.gov.au). These documents provide an explanation for the processes of Government in Queensland.

We have been given the incredible privilege of serving the people of Queensland as their Government. I look forward to working with you to deliver for every Queenslander.

Yours sincerely

A handwritten signature in blue ink, appearing to read "David Crisafulli". The signature is fluid and cursive, with the first name "David" written in a larger, more legible script than the last name "Crisafulli".

**DAVID CRISAFULLI MP  
PREMIER AND MINISTER FOR VETERANS**